

General Terms

General

For purposes of these General Terms and Conditions and everywhere on the website, AROP is the denomination for Sociale Rehabilitatie AROP vzw, with business premises in Belgium, B-2610 Wilrijk, Dynamicalaan 9, VAT-nbr 0407 407 720.

Application

These General Terms and Conditions will apply to any and all agreements and legal relations pursuant to which AROP acts as supplier of items.

Inaccuracies

AROP will not be required to execute an order if AROP made a mistake when presenting an item, formulating its characteristics or stating its price, and:

- it should have been clear to the buyer that such involved a printing error; or
- if the buyer should not in reasonableness have relied on it under the given circumstances that AROP would or could deliver such item with those characteristics for that price.

Prices

All prices are AROP ex-warehouse Wilrijk (Incoterms 2000), including any VAT due.

Market

Items are currently delivered to buyers in Belgium and the Netherlands. Purchase agreements are concluded with natural persons not acting in the course of a profession or business only. Therefore, any VAT charged will not at any time be refunded.

Costs of Delivering the Items

1. All prices of the items posted on the website are exclusive of delivery costs.
2. Delivery costs will be stated separately when settling the order and may vary daily and for each order.

Delivery and Delivery Period

1. AROP shall make an effort to supply the items ordered, provided that AROP has such items in stock, to the delivery address within the expected shipping date as communicated during the offering online and stated in the order receipt confirmation you receive after placing your order request.
2. Prior to delivering an order, the buyer may be contacted to verify the correctness of the order. This may cause some delay in delivery.
3. The delivery periods referred to above are of an indicative nature and are not times of the essence. Items will be delivered ex-warehouse Wilrijk (Incoterms 2000). AROP can arrange delivery by Bpost or dispatch in any other way, at AROP's option, courier-cost to be paid by the customer.

Cancellation of Purchase Agreement

The buyer can cancel or dissolve the purchase agreement during the 14 days following receipt of the item. In order to cancel or dissolve the agreement, the buyer must email their request to "Vesper Customer Service". You can find the "Vesper Customer Service" on the Vesper website www.vesper.world.

The procedure to follow to return goods during this 14 days periods is described in the "Service and Warranty" conditions which can be downloaded from the Vesper website www.vesper.world.

Applicable Law

Belgian law will apply to any and all legal relations between AROP and the buyer, regardless of the country from where the order is placed.

Personal Data

AROP shall comply with the statutory rules on the protection of personal data as laid down in the Belgian Privacy Act. AROP will store the data provided by buyers in a data file. Such data will be used to execute buyers' orders and will be kept as long as necessary to handle any complaints about the execution of an order. No data will be passed on to third parties if such should infringe the buyer's privacy.